

Nuventive Improvement User Guide For Administrative Units

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System Overview

Nuventive Improvement Premiere Platform is an assessment and planning system developed to collect and share assessment data. It is designed to overcome common obstacles and close the loop between planning and action. The system facilitates assessment plans and results in data collection, review, and management. It provides formatted reports that address critical aspects of the assessment cycle.

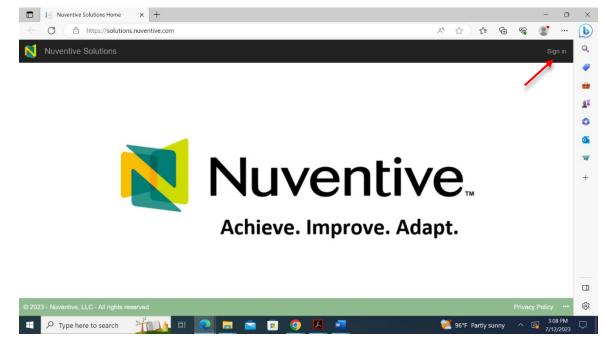


Section 1: Accessing Nuventive Improvement

Logging In

There are two ways to access Nuventive Improvement:

- 1. Visit: http://solutions.nuventive.com.
 - The screen below will appear. Click on "Sign in" on the top right of the page. Enter your AD Username and Password (the Username is your email without @fiu.edu).



- 2. Visit tracdat.fiu.edu. This is the Institutional Effectiveness team's Assessment Hub.
 - Scroll down and click on Submit Data to navigate to the Nuventive Improvement platform.



User Access

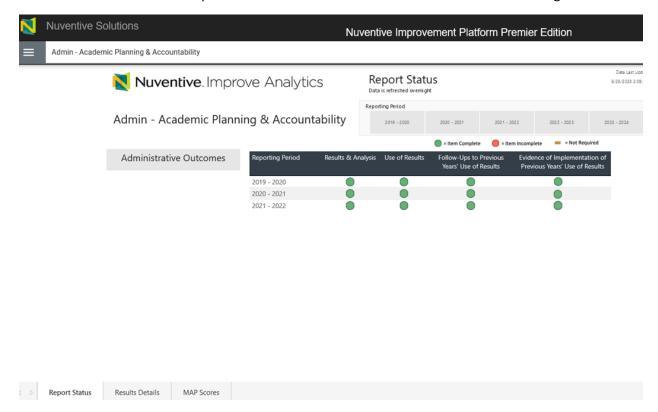
- **Returning users:** Enter your AD Username and Password (the Username is your email without @fiu.edu).
- Add and/or remove users: https://airtable.com/app3SmT0yoAqjDoz2/shr3FgpkxWEIzNJfe



Section 2: New Features

Customized Home Page

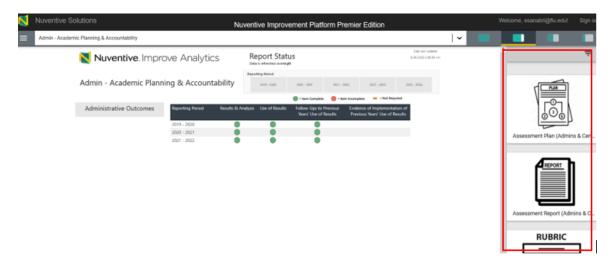
The newly customized Home Page provides completion data for the assessment report selected, per outcome, per required field, and per reporting period. This makes it easier to identify which required components for a particular reporting period are missing to be entered. It also provides trend analyses on scores received from the Metric of Assessment Performance (MAP), the Institutional Effectiveness' tool to evaluate assessment reports. Refer to Section 4 for further details on the Home Page.



Right-Side Panel

The right-side panel provides relevant resources and reports (e.g., templates for changing outcomes and methods, dashboard links, etc.) for each section of the system.





To access this panel, use any of the four icons on the right side of the page, which allow for size customization.



Each section of this guide will discuss any relevant document(s) within the right-side panel, if applicable.

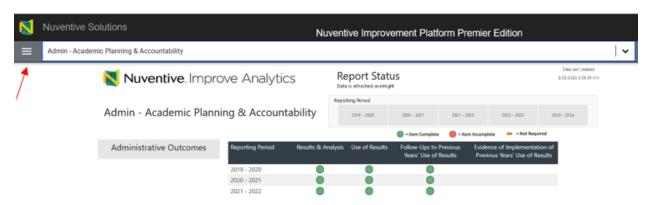


Section 3: Selecting Desired Unit

After logging in, a drop-down box will appear at the top center of the screen. Use this box to select the appropriate Administrative unit.



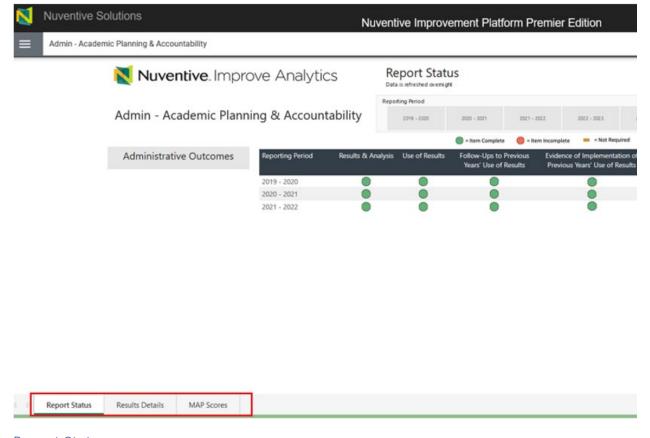
Once the unit is selected, the hamburger icon on the top, left side of the page, is used to navigate through the components of the unit's assessment report.





Section 4: Home

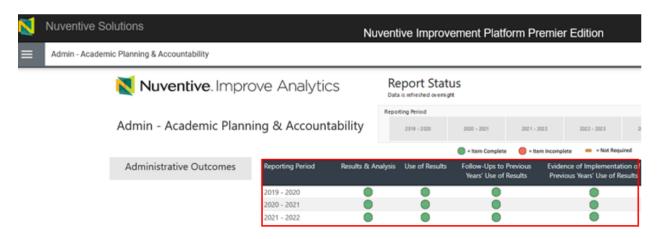
The Home screen contains three tabs: Report Status, Results Details, and MAP Scores.



Report Status

The Report Status tab displays information on submitted, pending, and/or not required fields per reporting period for the overall assessment report. The table provided breaks down the fields (i.e., components) of an assessment report (e.g., Results, Use of Results, etc.) and indicates when each are due for each reporting period. This table is used to determine whether all required fields of the overall assessment report have been submitted for a reporting period.

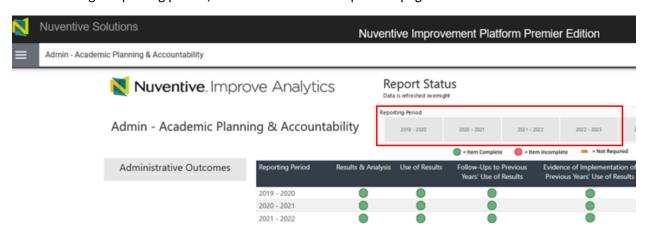




To identify which fields of the overall assessment report are complete, pending, and/or not required for a reporting period, refer to the legend provided.



To view a single reporting period, use the filters at the top of the page.



If a field for a reporting period is marked as incomplete (i.e., shows the red circle), use the next tab, Results Details, to identify exactly which outcome(s) are missing to have this field completed. If there

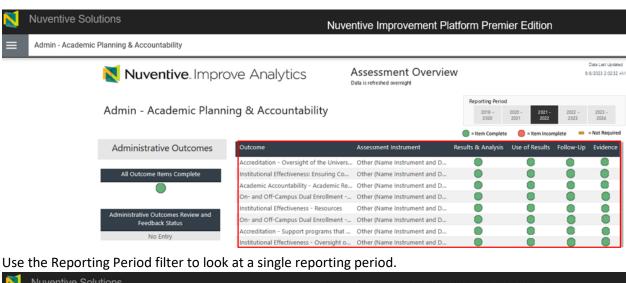


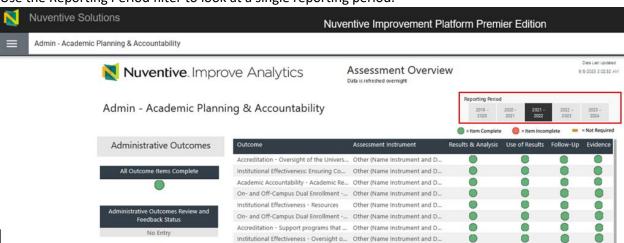
are green circles across all fields, or the "Not Required" yellow dash, for a reporting period, then all required fields have been submitted for the reporting period.

NOTE: The green circles only indicate required fields have been submitted. The quality/accuracy of the data submitted will still be reviewed by the Institutional Effectiveness team and the program/department/unit may be contacted to address feedback.

Results Details

The Results Details tab displays information on submitted, pending, and/or not required fields per reporting period AND per outcome of the assessment report (i.e., it indicates which fields are submitted, pending, and/or not required for each outcome within the report). This table is used to determine which field(s) of a particular outcome are missing.

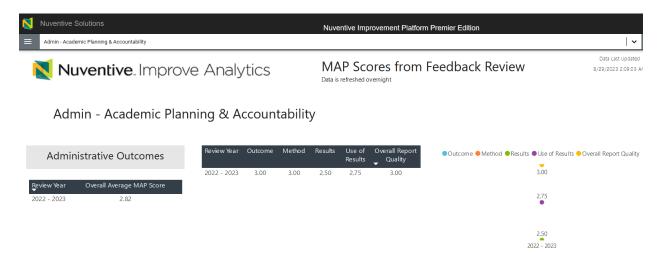




MAP Scores

The Metric of Assessment Performance (MAP) is the tool/rubric the Institutional Effectiveness team utilizes to evaluate assessment reports. This tab provides scores earned per component of the MAP, including a visual trend analysis, and access to the feedback provided by the reviewer.





Right-Side Panel Documents

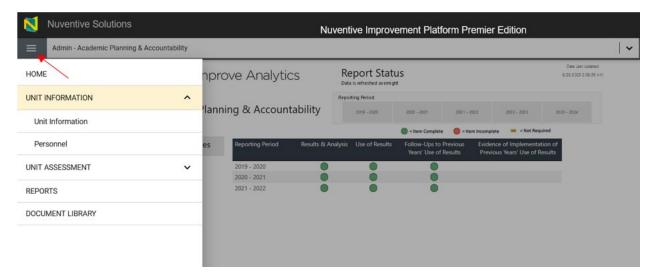
The right-side panel of the Home screen contains links to four documents:

- 1. Assessment Plan: Report that includes outcomes and methods. This report does not include results. Filter for Outcome Status is available.
- 2. Assessment Report: This is a complete assessment report. Includes all outcomes, methods, results, use of results for improvement, and follow-ups, if applicable. Filters for Outcome Status and Reporting Period are available.
- 3. Metric of Assessment Performance (MAP): Rubric used by the Institutional Effectiveness team when evaluating administrative assessment reports.
- 4. *MAP Score Report*: Completed MAP report, including feedback, per review year. Filter for Review Year is available.

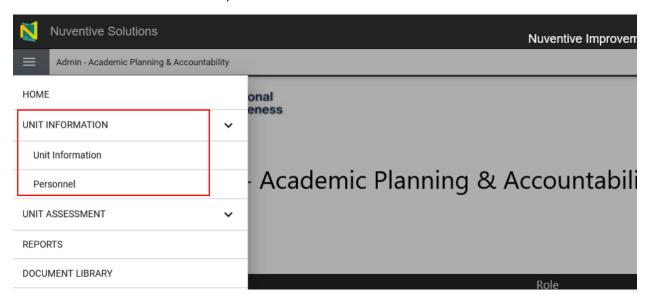


Section 5: Unit Information

To view Unit Information, click on the hamburger menu icon at the top left of the page.



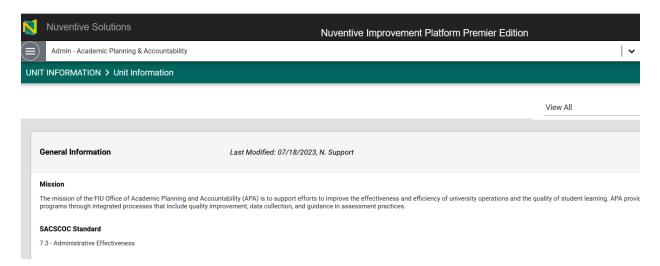
The Unit Information section is comprised of two sub tabs: Unit Information and Personnel.



Unit Information

The Unit Information sub tab will display the unit's mission statement and the SACSCOC Standard the unit is aligned with.

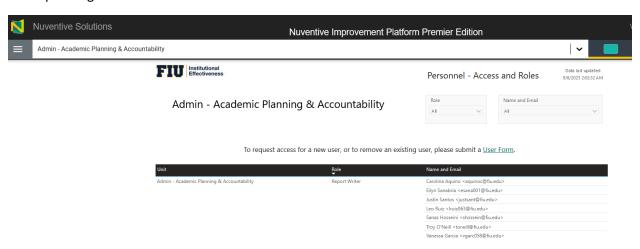




This is a read-only section. If changes are needed, please email us at assess@fiu.edu.

Personnel

The Personnel sub tab will display all individuals who have access to the report, along with their corresponding role.

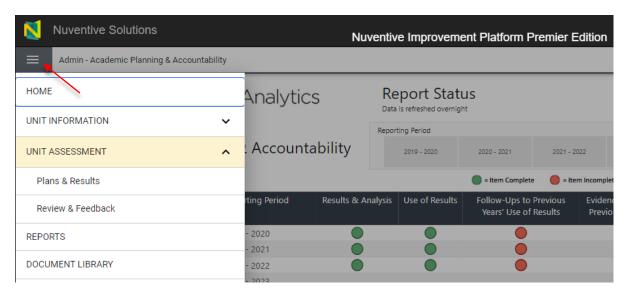


This is a read-only section. Instructions for adding and/or removing users are above the table.

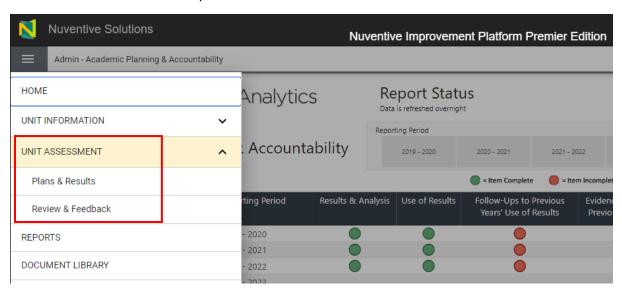


Section 6: Unit Assessment

To view Unit Assessment, click on the hamburger menu icon at the top left of the page. This is the section used to enter data.



The Unit Assessment tab is comprised of two sub tabs: Plan & Results and Review and Feedback.



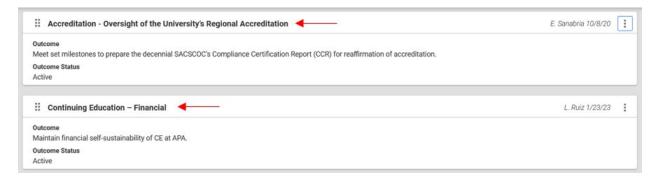
Plan & Results

This is the section used to enter data.

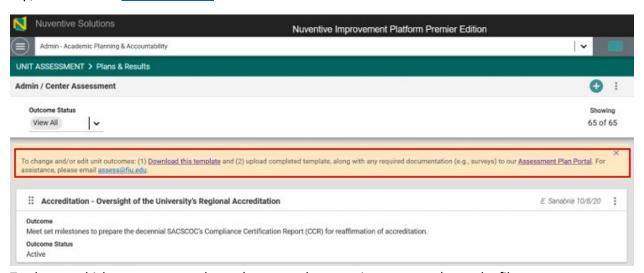
Outcomes

This area displays the **outcomes** for the unit (both active and archived) in a "card" format, with one outcome displayed per card.

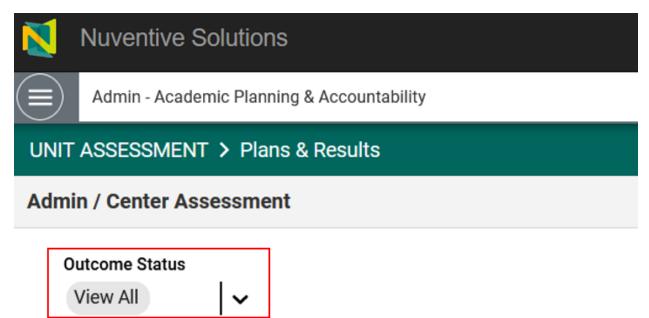




Each card is used to navigate to the Assessment Method and Analysis & Results components of the outcome. To add/remove/edit outcomes, follow the instructions on the yellow informational box at the top, or email us at assess@fiu.edu for assistance.

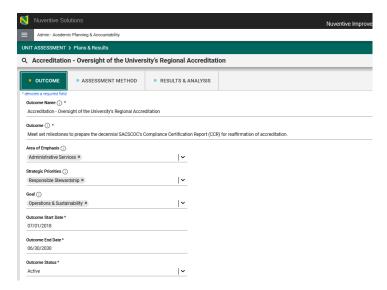


To change which outcomes are shown (e.g., to only see active outcomes), use the filter at top.



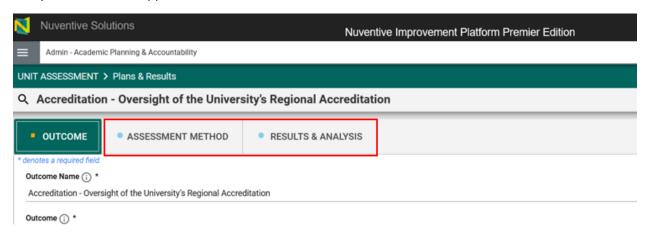


To view additional outcome details (e.g., start/end dates, alignments, etc.), double-click on the outcome's card.



This is a read-only section. To make changes, follow the instructions in the yellow informational box or email us at assess@fiu.edu.

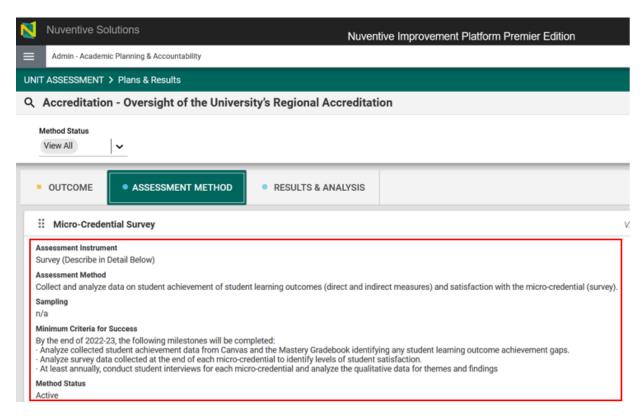
After double-clicking on the outcome card, the navigation to the Assessment Method and Results & Analysis sections will appear.



Assessment Method

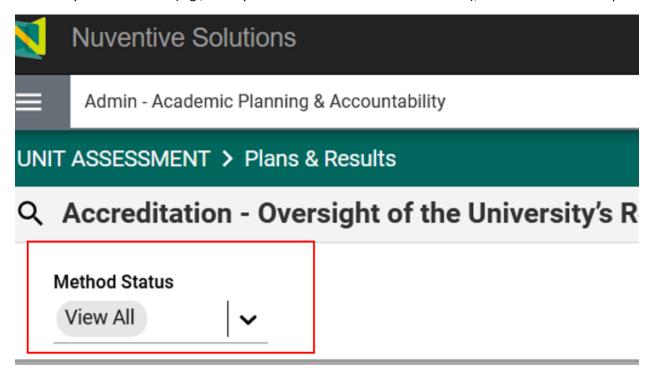
The Assessment Method section displays the components of the assessment method established for the outcome (e.g., sampling strategy, minimum criteria for success, etc.).





This is a read-only section. To make changes, follow the instructions in the yellow informational box or email us at assess@fiu.edu for assistance.

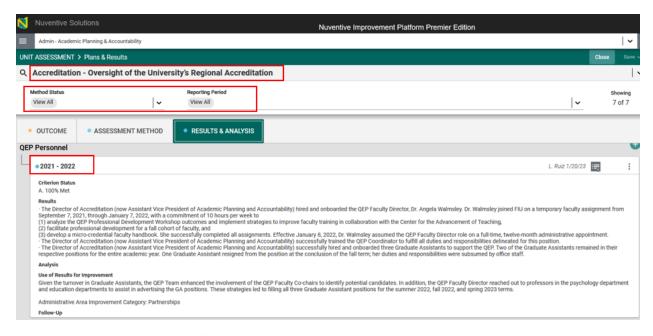
To filter by Method Status (e.g., to only view active methods for an outcome), use the filter at the top.



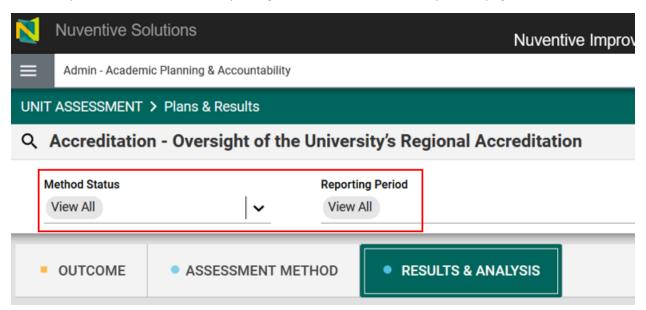


Results & Analysis

The Results & Analysis area is where data per reporting period can be found and where additional data are entered. The outcome is displayed at the top, and filters for Method Status and Reporting Period are available.

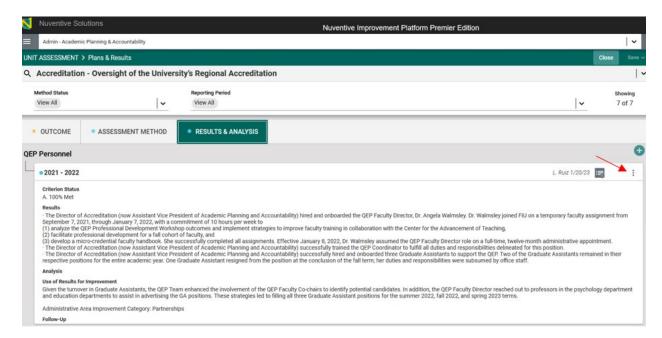


To filter by Method Status and/or Reporting Period, use filters at the top of the page.

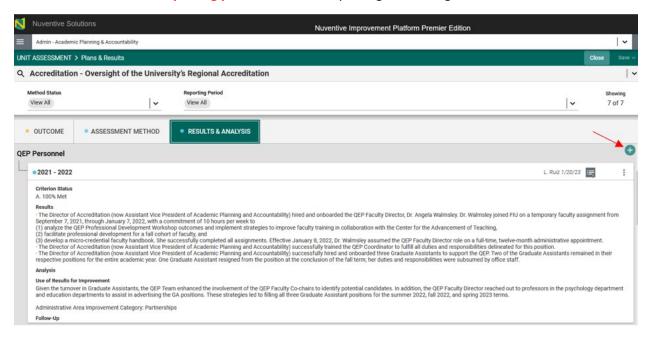


To edit existing data, click on the three vertical dots on the right side of the page and select "Open".



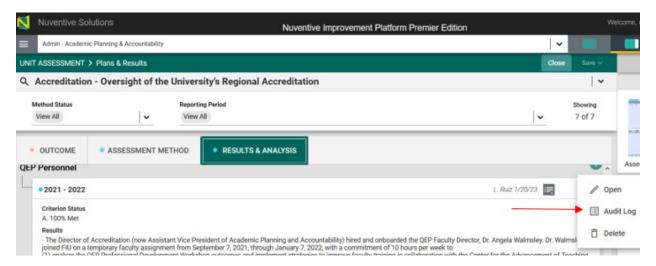


To enter data for a new reporting period, click on the plus sign on the right.

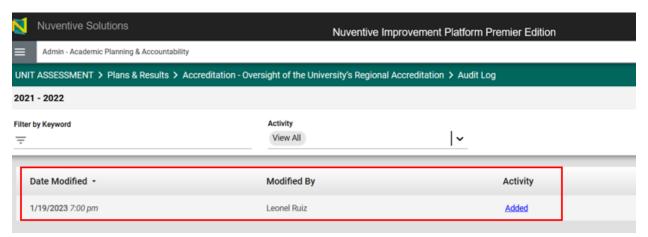


To view an audit of changes made to existing data by user, click on the three vertical dots on the right side of the Results card for the corresponding reporting period and select "Audit Log".

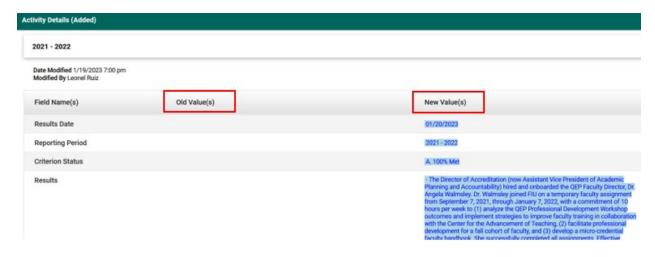




The Audit Log will list the date modifications were made (Date Modified), by whom (Modified By), and what the modification was (Activity).



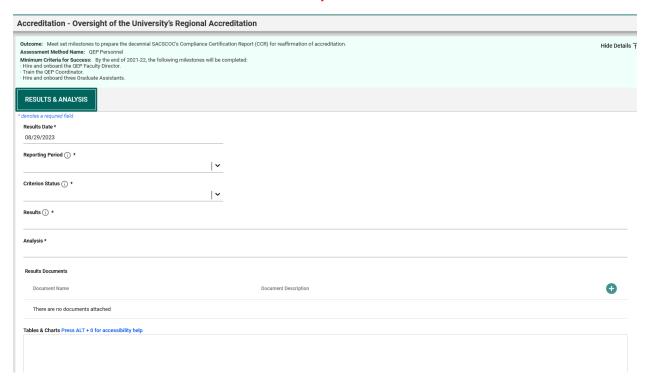
Details on modification(s) made may be viewed by clicking the corresponding link within the Activity column.





Results

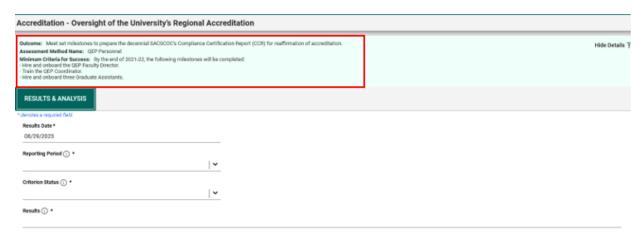
When adding new results, the below fields will generate. All required fields are marked with an asterisk. The light green box at the top can be used to ensure data are being provided for the correct method. Results for all administrative units are due annually.



- Results Date: Date when Results were entered. Field populates automatically.
- Reporting Period: Academic or Fiscal Year of when data were collected.
- Criterion Status: Percentage range by which outcome was met, based on minimum criteria for success established.
- Results: Data based on established method
- Analysis: Insights on data collected (e.g., trend analysis across multiple years).
- Results Documents: Documents to support the results provided (e.g., survey completion reports).
- Tables & Charts: Images, tables, etc., that display, or further support, results provided.

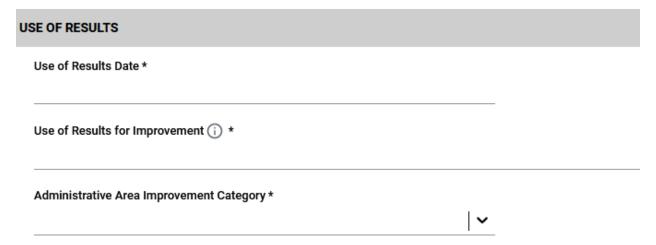
QUICK TIP: Use the light green box at the top to ensure data are being entered for the correct outcome and method and to look at the previously-established minimum criteria for success.



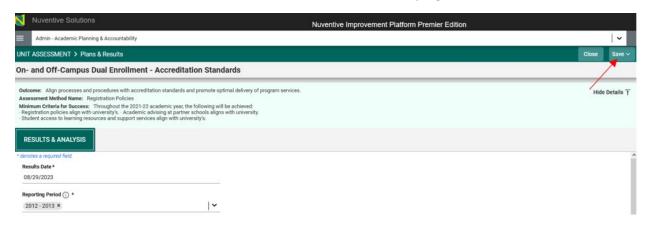


Use of Results

Underneath the Results section will be Use of Results. These are the improvement action(s) that will be implemented (i.e., the plan) the following year. Use of Results are due annually together with Results.

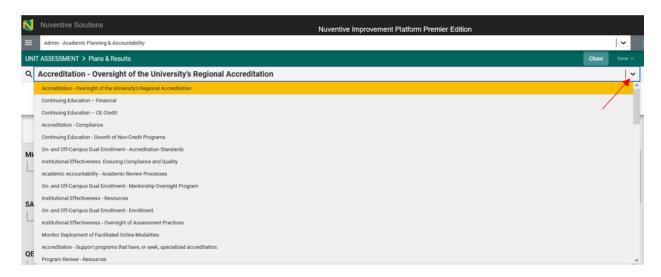


Once Results and Use of Results are entered, click on Save at the top right.



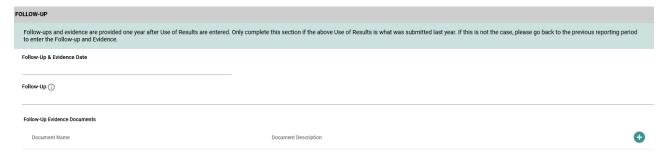
QUICK TIP: To switch outcomes (i.e., to enter data for a different outcome), click on the drop-down menu on the right.





Follow-Up

Underneath the Results section will be Follow-Ups. Follow-Ups is the "closing the loop" section where it is discussed whether Use of Results submitted the previous year were implemented and evidence of implementation are provided.



NOTE: As Follow-Ups are provided one year *after* the Use of Results are submitted, use the Results card of the previous reporting period to submit Follow-Ups (i.e., edit the card of the previous reporting period by clicking on the three vertical dots to the right and scroll down to complete the Follow-Up section). This means that every year:

- 1. Results and Use of Results will be entered into a new card AND
- 2. The card for the previous reporting period will be edited to add Follow-Ups

Right-Side Panel Documents

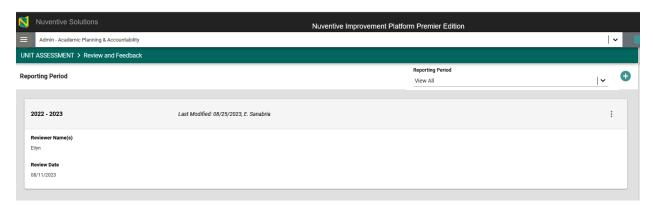
The right-side panel of the Plans & Results section contains links to three documents:

- 1. Assessment Template: Use this template to change outcomes and/or methods.
- 2. Assessment Plan: Report showing all outcomes and methods for the unit. Filter for Outcome Status is available.
- 3. Assessment Report: Report showing the complete assessment report for the unit (outcomes, methods, results, etc.,). Filters for Outcome Status and Reporting Period are available.



Review and Feedback

This section displays scores obtained on the Metric of Assessment Performance (MAP) as well as feedback provided by the Institutional Effectiveness (IE) team on the assessment report, per reporting period.



Right-Side Panel Documents

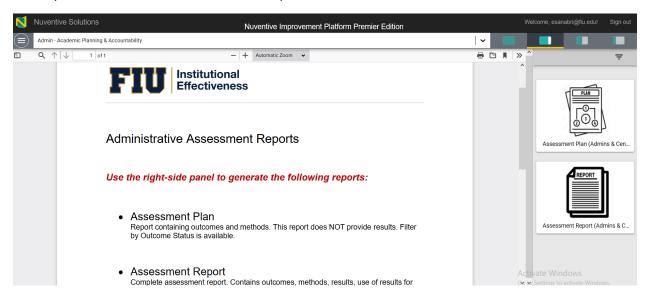
The right-side panel of the Review and Feedback section contains links to two documents:

- 1. MAP Rubric: Blank Metric of Assessment Performance rubric
- 2. Admin Review & Feedback Report: Report containing scores and feedback from the IE team. Filter is available for Review Cycle.



Section 7: Reports

The Reports section allows the creation of reports for the unit.



Right-Side Panel Documents

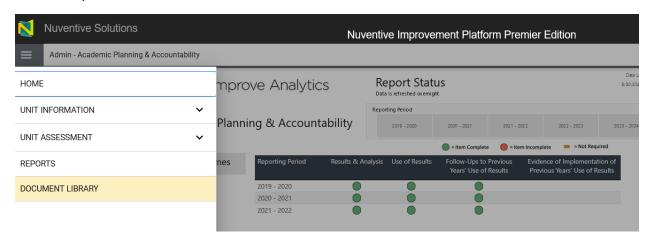
The right-side panel of the Review and Feedback section contains links to two documents:

- 1. Assessment Plan: Report showing all outcomes and methods for the unit. Filter for Outcome Status is available.
- 2. Assessment Report: Report showing the complete assessment report for the unit (outcomes, methods, results, etc.,). Filters for Outcome Status and Reporting Period are available.



Section 8: Document Library

The Document Library section houses all documents uploaded onto the report (e.g., evidence documents).



Folders can be created to maintain files organized.

